

Quality Policy

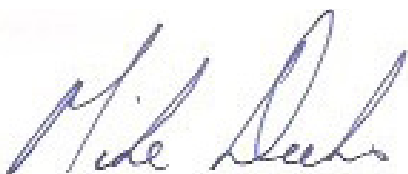
Forgacs provides services in the engineering, fabrication, construction, and maintenance industry and is committed to maximizing customer satisfaction by providing quality services, in a timely and cost-efficient manner.

Forgacs specialises in construction of precast and in-situ civil structures, steel fabrication, site industrial thermal and acoustic insulation, refractory, site maintenance and construction services.

To implement this policy and maintain our commitment Forgacs will:

- Work pro-actively with our clients to fulfill their expectations.
- Enhance the quality, productivity and efficiency of project work and maintain the highest standards of innovation and technical leadership.
- Set measurable objectives and targets to continually improve the quality of service we offer.
- Promote an organisational culture that is committed to quality by effective communication of this management system, associated procedures and this policy.
- Ensure adherence to contractual obligations, regulatory and legal requirements in accordance with AS/NZS ISO 9001:2008 and the Corporate Quality Management System.
- Continuously develop and improve the effectiveness of our Quality Management System.

Through management commitment we will strive to produce exceptional quality services by focusing on employee commitment and a culture of continuous improvement throughout the organisation.



Mike Deeks CSC
Managing Director
Forgacs Marine and Defence
April 2016

